

Global Reporting Initiative (GRI)

TABLE OF CONTENTS

2021



INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-1	Name of the organization	99	Coca-Cola FEMSA S.A.B. de C.V.
102-2	Activities, brands, products, and services	17, 30 - 39	Form 20-F, p. 21: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-3	Location of headquarters	99	Mario Pani N° 100 Col. Santa Fe Cuajimalpa 05348, Ciudad de México,
102-4	Location of operations	16	Form 20-F, p. 18: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-6	Markets served	16, 17	Form 20-F, p. 18 - 22: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-7	Scale of the organization	16, 21, 76, 88, 97, 100	84,568 employees 10 countries 49 plants 260 Distribution Centers (CEDIS)

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS																																																							
102-8	Information on employees and other workers	75	<table border="0"> <tr> <td>Country</td> <td>-</td> <td>Indefinite</td> <td>-</td> <td>Termporal</td> </tr> <tr> <td>Total</td> <td>-</td> <td>67978</td> <td>-</td> <td>5877</td> </tr> <tr> <td>Uruguay</td> <td>-</td> <td>681</td> <td>-</td> <td>0</td> </tr> <tr> <td>Costa Rica</td> <td>-</td> <td>1156</td> <td>-</td> <td>33</td> </tr> <tr> <td>Panama</td> <td>-</td> <td>1231</td> <td>-</td> <td>16</td> </tr> <tr> <td>Nicaragua</td> <td>-</td> <td>702</td> <td>-</td> <td>10</td> </tr> <tr> <td>Argentina</td> <td>-</td> <td>2121</td> <td>-</td> <td>225</td> </tr> <tr> <td>Guatemala</td> <td>-</td> <td>2951</td> <td>-</td> <td>1</td> </tr> <tr> <td>Colombia</td> <td>-</td> <td>3000</td> <td>-</td> <td>159</td> </tr> <tr> <td>Brazil</td> <td>-</td> <td>18693</td> <td>-</td> <td>585</td> </tr> <tr> <td>Mexico</td> <td>-</td> <td>37443</td> <td>-</td> <td>4848</td> </tr> </table>	Country	-	Indefinite	-	Termporal	Total	-	67978	-	5877	Uruguay	-	681	-	0	Costa Rica	-	1156	-	33	Panama	-	1231	-	16	Nicaragua	-	702	-	10	Argentina	-	2121	-	225	Guatemala	-	2951	-	1	Colombia	-	3000	-	159	Brazil	-	18693	-	585	Mexico	-	37443	-	4848
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102-8	Information on employees and other workers	75	<p>Total: 84,568 Male: 73,133 (internal + external) Female: 11,435 (interno + externo)</p> <p>Internal + external Age 18-34: 45,793 Age 35-44: 24,384 Age 45-59: 13,758 Age 60+: 633</p> <p>Internal Age 18-34: 40,469 Age 35-44: 21,704 Age 45-59: 11,964 Age 60+: 437</p> <p>Female internal full time: 65,002 Female internal part time: 216 Male internal full time: 9,261 Male internal part time: 95 Internal full time: 74,263 Internal part time: 311 Female external full time: 2,079 Female external part time: 0 Male external full time: 7,907 Male external part time: 8 External full time: 9,986 External part time: 8 Female full time: 11,340 Female part time: 95 Male full time: 72,909 Male part time: 224 Full time: 84,249 Part time: 319</p>

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-9	Supply chain	16, 21	
102-11	Precautionary Principle or approach	89-91	Form 20-F, p. 6: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-12	External Initiatives: A list of externally-developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes, or which it endorses.	96, 100	
102-13	Membership of associations: A list of the main memberships of industry or other associations, and national or international advocacy organizations.		https://coca-colafemsa.com/wp-content/uploads/2022/07/Association_membership_2021_ENG.pdf
102-14	Statement from senior decision-maker	5 –13	

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-15	Key impacts, risks, and opportunities	6, 7, 9, 10,11, 13, 30, 37-38, 64, 71, 88-92	Form 20-F, p. 6. https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-16	Values, principles, standards, and norms of behavior	94	Form 20-F, p. 95. https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf Code of Ethics: Spanish: https://coca-colafemsa.com/wp-content/uploads/2022/02/KOF-Codigo-de-Etica-Esp.pdf English: https://coca-colafemsa.com/wp-content/uploads/2022/02/KOF-Codigo-de-Etica-Ing.pdf Portuguese: https://coca-colafemsa.com/wp-content/uploads/2022/02/KOF-Codigo-de-Etica-Port.pdf
102-17	Mechanisms for advice and concerns about ethics	94	Form 20-F, p. 95. https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf DILO Ethics Line: https://secure.ethicspoint.com/domain/media/en/gui/81102/index.html

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-18	Governance structure	92-93	<p>Form 20-F, p. 58-69: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf</p> <p>Our CEO has direct metrics linked to the success of our Sustainability Strategy involving the Executive Team in the process.</p> <p>Our CEO is a member of the ESG Committee and has direct responsibility, therefore, of KOF hitting its goals. The most relevant KPIs are connected to our Sustainability Goals.</p>
102-19	Delegating authority		<p>Our Strategic Sustainability Framework and the company's 2021 goals are included in our associates performance goals.</p> <p>Form 20-F, p. 35: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf</p>
102-20	Executive-level responsibility for economic, environmental, and social topics	8-15	<p>Form 20-F, p. 66-69: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf</p>
102-21	Consulting stakeholders on economic, environmental, and social topics	25	

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-22	Composition of the highest governance body and its committees	92-93	Form 20-F, p. 58-70: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-23	Chair of the highest governance body	92	Form 20-F, p. 59: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-30	Effectiveness of risk management processes	89-91	Form 20-F, p. 6-13, 70: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
102-40	List of stakeholder groups	25	
102-41	Collective bargaining agreements	77	62.27%
102-44	Key topics and concerns raised	24, 25, 26	
102-46	Defining report content and topic Boundaries	23 – 26	
102-47	List of material topics	24, 25, 26	
102-49	Changes in reporting	100	

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
102-50	Reporting period	24, 25, 26	
102-51	Date of most recent report		2021 https://coca-colafemsa.com/en/investor-relations/reports-and-results/
102-52	Reporting cycle	100	The information contained in this report corresponds to the period from January 1 to December 31, 2021.
102-55	GRI content index	100	
102-56	External assurance	97, 98	Independent & limited verification report
103-1	Explanation of the material topic and its Boundary	24, 25, 26	
103-2	The management approach and its components	23	
203-1	Infrastructure investments and services supported	52 - 53, 66 - 69	We prioritize initiatives around our work centers in the 10 countries in which we operate, focusing on the integral wellbeing of communities, early childhood development, economic growth and development, wáter, sustainable procurement, and inclusión and diversity
203-2	Significant indirect economic impacts	26	
204-1	Proportion of spending on local suppliers	64 - 66	94.70%

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
205-2	Communication and training about anti-corruption policies and procedures	94	100% of our collaborators, partners and members of our governing body are trained in our anti-corruption policies and procedures: https://coca-colafemsa.com/wp-content/uploads/2022/05/KOF-Codigo-de-Etica-Ingles.pdf
205-3	Confirmed incidents of corruption and actions taken	94	https://coca-colafemsa.com/wp-content/uploads/2022/05/KOF-Codigo-de-Etica-Ingles.pdf
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	94	https://coca-colafemsa.com/wp-content/uploads/2022/05/KOF-Codigo-de-Etica-Ingles.pdf
405-1	Diversity of governance bodies and employees	74, 75, 76	Form 20-F, p. 69: https://coca-colafemsa.com/wp-content/uploads/2022/04/22-04-08-20F-2021.pdf
301-1	Materials used by weight or volume	58	Recycled PET resin consumption (Tons): 83,085 Virgin PET resin consumption (Tons): 187,527.25 Total PET (Tons): 270,612.25
301-2	Recycled input materials used	58	31%
	% of recycling of post-industrial waste	58	98%

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
301-3	Reclaimed products and their packaging materials	58	Waste sent to recycling (Tons): 116,762.63 Waste sent to landfill (Tons): 2,824.04
302-1	Energy consumption within the organization	49	Electrical Energy MJ: 1,759,850,402.17 Thermal Energy MJ: 1,619,223,788.32
	Clean energy use GJ	48	Electricity from clean sources (GJ) 1,486.09
	Renewable energy use GJ	49	Electricity from renewable sources (GJ) 1,158.55
302-3	Energy intensity	48 - 51	5.66
302-4	Reduction of energy consumption	48, 51	302-4

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
302-5	Reductions in energy requirements of products and services	48, 51	
	Water use ratio (WUR)	52, 53	1.47 lt/ lt beverage
303-1	Interactions with water as a shared resource	52, 53	
303-2	Management of water discharge-related impacts	52	100% of the water we discharge from our manufacturing operations is sent to water treatment plants, which ensure sufficient water quality to foster aquatic life..
303-3	Water withdrawal	52	Water Consumption at Municipal level (ML) 8.43 Rain water consumption (ML) 0.01 Groundwater consumption (ML) 18.07 Surface water consumption (ML)1.49
303-4	Water discharge	52, 53	Water discharge to sewage (ML) 2.76 Water discharge to rivers (ML) 3.05
303-5	Water Consumption	49	Total water consumption (ML) 27.90

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
304-3	Habitats protected or restored	53	304-3
305-1	Direct (Scope 1) GHG emissions	49	567.85 mil Ton CO2 e
305-2	Energy indirect (Scope 2) GHG emissions	49	50.99 mil Ton CO2 e
305-3	Other indirect (Scope 3) GHG emissions	49	3,279 mil Ton CO2 e
305-4	GHG emissions intensity	48	181 grams de CO2e/lit beverage
305-5	Reduction of GHG emissions	58	Scope 1 y 2: -28% Scope 3: -14%
306-4	Waste diverted from disposal	58	116,762.63 Ton

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS																								
306-5	Waste directed to disposal	58	2,824.04 ton																								
307-1	Non-compliance with environmental laws and regulations	96	We have not had any non-compliances regarding any environmental laws or regulations.																								
401-1	New employee hires and employee turnover	95	<table border="1"> <thead> <tr> <th>Age Group</th> <th>Male</th> <th>Female</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>18-34:</td> <td>11,375</td> <td>2,762</td> <td>14,137</td> </tr> <tr> <td>35-44:</td> <td>2,148</td> <td>754</td> <td>2,902</td> </tr> <tr> <td>45-59:</td> <td>562</td> <td>130</td> <td>692</td> </tr> <tr> <td>60+:</td> <td>14,102</td> <td>3,649</td> <td>17,751</td> </tr> <tr> <td colspan="4">Total turnover: 20.2%</td> </tr> </tbody> </table>	Age Group	Male	Female	Total	18-34:	11,375	2,762	14,137	35-44:	2,148	754	2,902	45-59:	562	130	692	60+:	14,102	3,649	17,751	Total turnover: 20.2%			
Age Group	Male	Female	Total																								
18-34:	11,375	2,762	14,137																								
35-44:	2,148	754	2,902																								
45-59:	562	130	692																								
60+:	14,102	3,649	17,751																								
Total turnover: 20.2%																											
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	77																									
401-3	Parental leave	77	<p>All of our employees have access to parental leave and our benefits are aligned with local regulations in all of the countries where we operate.</p> <p>Total employees that took personal parental leave in 2021: 4,715</p> <p>Female: 610</p> <p>Male: 4,105</p> <p>Return to work rate: 97%</p>																								

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-1	Occupational health and safety management system	62, 79	<p>In 2021, all of our manufacturing plants were ISO 45001 certified. In addition to this, a Health and Safety Audit model was defined based on Risk Management, which is allowing to assess the level of maturity and ability to manage risk in each operation. Our Health and Safety Management System includes the following key elements: 1) Vision, 2) Policy, 3) Strategy, 4) Objectives and Goals, 5) Key Initiatives, 6) Global and Local Programs and Standards, 7) Procedures and Work Instructions, all of the above connected to the different Operating Models where We define the Health and Safety requirements, tools and routines as an integral part of the Management System, which are subject to both an internal and external Verification and Audit Model. In the case of the Comprehensive Health and Wellness Management System, it establishes the vision, strategy, objectives, elements and activities to improve the quality of work life in the company's work centers and business units. By complying with our legal, ethical, scientific, and organizational framework, this system understands the comprehensive health and wellness processes and programs that we apply in accordance with applicable risk matrices, local legislation, and operational needs.</p> <p>The Health and Safety Management Strategy and System has an E2E scope, which implies that from Supply, through Manufacturing, Warehouse, Distribution, Logistics and Sales, Health and Safety requirements are included; including third parties and contractors.</p>

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-2	Hazard identification, risk assessment, and incident investigation	61, 79, 95, 59	<p>As an integral part of the Strategic Pillar “Risk Management, Processes and Systems”, a Risk and Opportunity Management Model and System has been defined, which defines a Risk an Opportunity Management Process and System, which is linked to the Health and Safety Case, with 3 levels of differentiated Risks and Opportunities, having specific tools for approaching and managing Risks:</p> <p>1) Risks and Strategic Opportunities: The risks and opportunities and strategic controls were identified using the Risk Management Model that has been defined as an organization, considering probability and impact criteria linked to the major business risks.</p> <p>2) Operational Risks and Opportunities: Each Operating Unit has Hazard Identification, Risk Assessment, and Control measures methodologies “HIRAC Matrix”, where they are identified at the specific task and activity level.</p> <p>3) Risks and Opportunities Associated with Critical Programs: Specific risk methodologies have been defined for the processes and critical elements in terms of health and safety, in order to deepen with specialized methodologies; for instance: Risk Assessments for Machinery, Road Safety, Hazardous Work, Chemical Work, etc. Each of these methodologies generates controls and action plans that are documented in the different management platforms that are documented in the countries, given a follow-up through 2 mechanisms: 1) Audits, 2) Indicator Management and 3) Incident Management, where we can evaluate their effectiveness and efficiency. In addition, 2 fundamental elements have been established to Manage Key Risks and Opportunities at the company level, which are:</p> <p>1) The Life Saving Rules, which is a methodology that was born from the root cause analysis of fatalities and serious incidents, and with this a series of rules and requirements to be met in all operations were defined. This initiative has defined to have a diagnosis and plan for each operation for each of the 14 rules that save lives and which must be updated every quarter.</p> <p>2) The Preventive Model for Management of Serious or Fatal Incidents. In this model 4 levels of Incidents have been defined and where, based on a risk assessment, a series of management mechanisms and learnings are defined to prevent recurrence, and above all, a series of precursors have been defined at the base of the pyramid to manage preventively.</p> <p>During 2021, a Health and Safety Audit model based on Risk Management was defined, which is allowing the level of maturity and capacity to manage RISK in each operation to be evaluated.</p>

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-4	Worker participation, consultation, and communication on occupational health and safety	63	<p>There are different formal employee participation and consultation processes associated with the topic of Occupational Safety and Health. The main ones are described below:</p> <ol style="list-style-type: none"> 1) Safety and Health Committees and Subcommittees; these committees have different levels of participation and contribution, from safety commissions made up of workers and operational leaders, to Recognition Committees, Safety Leadership Committees, Incident Investigation Committees, Culture Committees, Road Safety Committee, etc. 2) Safety Culture Surveys: these are active participation surveys and exercises to find and identify opportunities and strengths in relation to the Safety Culture. 3) Working Environment Surveys, where one of the main topics and scope of the surveys is towards Safety and Health topics. 4) Shift Start Routines and Safety Conversations: these are daily and weekly routines where employees are discussed around the different Safety topics to generate awareness and participation.
403-5	Worker training on occupational health and safety	61, 63	<p>The organization has clearly defined Competencies (Profiles, Experience, Knowledge and Skills), which are required to work safely according to each job position and contribution that is made, meeting and exceeding the training requirements that the law has defined.</p> <p>Training requirements are defined in each of the specific standards and competency certification processes are established in each of our operations.</p> <p>As part of the company's skill development, we designed the first phase of the Quality, Safety and Environment (QSE) Academy. The academy offers more than 70 safety-related topics, 29 of which will be rolled out across operations in the coming years. Additionally, during 2021, we developed technical security skills, focused on key risks, which involved an annual investment of more than 350,000 hours of virtual and in-person training.</p>

INDICADOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-6	Promotion of worker health	79	<p>Continuous Medical Care: we have medical services in our workplaces where health promotion, preventive campaigns, general disease care and minor emergencies are carried out.</p> <p>Lactation Room: We promote breastfeeding, which is why we have decent, private, hygienic and accessible spaces so that our employees can adequately express and store their milk during their working day.</p> <p>Periodic Medical Exam Executive Check-up: We have annual medical check-ups in hospitals, an agreement for company executives, and seek the timely detection of diseases, as well as monitoring of pre-existing conditions.</p> <p>Agreements and Discounts: We have various agreements and discounts in medical laboratories and hospitals so that employees can conduct medical studies, as well as different agreements for employee recreation and conditioning.</p> <p>Minor and Major Medical Expense Insurance: We have Minor Medical Expenses for reimbursement, and we have a Major Medical Expenses policy for the medical care of newly diagnosed, pre-existing illnesses and/or health emergencies that our employees and their direct relatives could present.</p>

INDICADOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	64, 59	<p>As mentioned above, the main risks and opportunities in relation to safety and health have been identified. Only by way of example are the main ones discussed:</p> <p>Key Risks:</p> <ol style="list-style-type: none"> 1) Fatalities. 2) High Risk Processes. 3) Safety Management with Contractors and Third Parties. 4) Increased regulation in health and safety and public agenda. 5) New risks: psychosocial, public risks, or remote work. <p>Top Challenges:</p> <ol style="list-style-type: none"> 1) Maintain & Accelerate Investment Position. 2) Strengthen Culture, Leadership and Systems by adapting to new environments and contexts. 3) Risk management and cultural transformation through new technologies, digitization and data and information management. 4) Security Responsibility, increasing awareness, awareness, training, accountability and reducing security risk tolerance. 5) Integrate and secure a single standard into third parties and new business models. 6) Finding and developing talent in a world that requires more agility - security capabilities and leadership, accelerating and developing capabilities from origin to leadership. 7) Ensure human and organizational performance based on psychological safety, knowledge management and learning.
403-8	Workers covered by an occupational health and safety management system	59, 61, 62	All manufacturing plants are ISO 45001 certified for occupational health and safety.

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
403-9	Work-related injuries	63	17 fatalities: 12 from communities 5 third party 5 fatalities in which it was determined that KOF had legal responsibility
404-1	Average hours of training per year per employee	73	Average training hours per gender Total: 28.34 Female: 36.05 Male: 27.20
404-3	Percentage of employees receiving regular performance and career development reviews	73	97%
405-1	Diversity of governance bodies and employees	76, 75	By gender Female: 14% Male: 86% By age group: 18-34: 54% 35-44: 29% 45-59: 16% 60+: 1% By nationality Mexican: 57.57% Brazilian: 25.67% Colombian: 4.28% Guatemalan: 3.93% Argentinian: 3.09% Panamanian: 1.62%

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
405-2	Ratio of basic salary and remuneration of women to men		6%
406-1	Incidents of discrimination and corrective actions taken	94	KOF-Codigo-de-Etica-Ing.pdf (coca-colafemsa.com)
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	77	0%
408-1	Operations and suppliers at significant risk for incidents of child labor	94	KOF-Codigo-de-Etica-Ing.pdf (coca-colafemsa.com) https://coca-colafemsa.com/wp-content/uploads/2022/02/Suppliers-Guiding-Principles_en.pdf

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409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	94	KOF-Codigo-de-Etica-Ing.pdf (coca-colafemsa.com) https://coca-colafemsa.com/wp-content/uploads/2022/02/Suppliers-Guiding-Principles_en.pdf
411-1	Incidents of violations involving rights of indigenous peoples	94	KOF-Codigo-de-Etica-Ing.pdf (coca-colafemsa.com) https://coca-colafemsa.com/wp-content/uploads/2022/02/Suppliers-Guiding-Principles_en.pdf
412-2	Employee training on human rights policies or procedures	73	Total hours in human rights training: 141,380.3 Total hours of personnel safety training: 20,776.28
413-1	Operations with local community engagement, impact assessments, and development programs	66 - 69	We prioritize initiatives around our work centers in the 10 countries in which we operate, focusing on the integral wellbeing of communities, early childhood development, economic growth and development, wáter, sustainable procurement, and inclusión and diversity

INDICATOR G4-1	DESCRIPTION	PAGE IN INTEGRATED REPORT 2021	COMMENTS
414-1	New suppliers that were screened using social criteria	65	699 assessments (21.75% of the total since 2015)
414-2	Negative social impacts in the supply chain and actions taken	64, 65	<p>At Coca-Cola FEMSA, we assess our suppliers continuously through our Sustainable Procurement System, ensuring that they are aligned with our company's operating principles and values. Carried out online, this assessment focuses on four main areas: Social/Labor Rights; Environment; Ethics and Values; and Community. To ensure the process's transparency, a third party reviews and verifies the information, and we then provide feedback and create action plans to encourage supplier development, ethics, and sustainability. All suppliers with low scores are subject to improvement plans at their facilities and are evaluated periodically to encourage their continuous improvement.</p>